



UPM Team Member Profile

Name: Mark Aked

Position: Associate

Current Engagements:

Tools and Process Consultant at Co-operative Financial Services

Past Roles:

CMMI, Process, Quality and Tools Consultant at BT working on the NHS Spine Project
Consultant at William Hill

Director/Consultant at Lamri - Director and Principal Consultant

Barclays - CMMI Mentor

Police IT Organisation - Requirements Management Process Mentor

Inland Revenue - RUP Project Management Mentor

Ortia Limited

Ericsson (Finland) - QA Manger and Project Requirements Mentor

Charities Aid Foundation - Requirements / Quality Manager

Inland Revenue - Metrics Consultant and Process Consultant

Barclays - Project Management Mentor

British Telecom - Process Improvement Consultant

NTL - UML Modelling Consultant

Years in the Industry: over 15 years

Specialties:

Mark can bring a wealth of technical expertise to an organisation including the following specialities; Software Process Improvement, Quality Management, Requirements Management, Business Analysis, Capability Improvement, CMMI, RUP and Pragmatism.

Summary:

Mark is a talented, adaptable and highly respected process improvement and business analysis consultant. He has a wealth of knowledge and experience of all disciplines throughout the software development lifecycle, as well as the project, quality and support management processes that underpin any successful development project.

Mark applies problem solving skills and techniques he successfully honed and used as a software engineer and business analyst to improving the system development process through process engineering and quality management. He leads by example and his multi-disciplined abilities means he is as comfortable setting strategic objectives with senior management as he is producing process documentation and articulating complex technical information to non-technical people.

With over fifteen years of software engineering and process engineering experience Mark has established himself as a leading consultant on process improvement across multi-disciplines, an influencer on business change, and proven 'fixer' of process related issues. This has been achieved across a variety of sectors including Health, Leisure, Telecommunications, Government and Finance.